



College of Traditional Chinese Medicine
Practitioners and Acupuncturists of Ontario

Ordre des praticiens en médecine traditionnelle
chinoise et des acupuncteurs de l'Ontario

ANNUAL REPORT

APRIL 1, 2022 — MARCH 31, 2023

2022—2023



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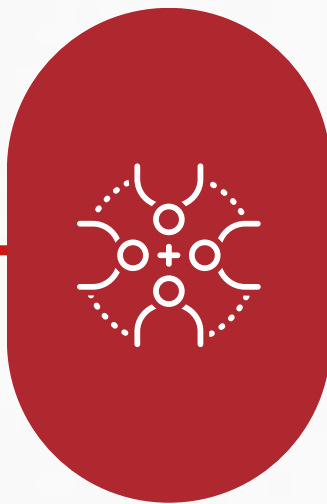
What is CTCMPAO?

The College of Traditional Chinese Medicine Practitioners and Acupuncturists of Ontario regulates the practice of Traditional Chinese Medicine (TCM) in Ontario. We are mandated to regulate the profession of TCM, in the public interest, through the Regulated Health Professions Act, 1991, and the TCM Act, 2006. In order to achieve this mandate, the College must fulfill the primary responsibilities outlined below.



The College's Responsibilities

Educate



We inform practitioners of their responsibilities, and inform the public on the level of care they can expect to receive from our practitioners.

Quality Improvement



We ensure practitioners engage in continuous quality improvement throughout their careers in the interest of protecting the public.

Standards



We set the requirements for becoming a Traditional Chinese Medicine Practitioner and/or Acupuncturist in Ontario.

Response



We investigate and respond to concerns regarding practitioners' conduct, competence and/or the quality of care provided.

THE COLLEGE'S COMMITTEES

The governing body of the College is its Council, which is its Board of Directors and is responsible for policy setting and oversight of the affairs of the College. There are a number of statutory and non-statutory committees that determine various College matters. Each statutory committee is composed of both public and professional members. The public members are Ontario Government appointed members of the Council, while professional members may be elected members of the Council or non-Council professional members.

Executive Committee

The Executive Committee reports to Council, and functions to assist Council in fulfilling its duties. Among the ways it does this is by taking on tasks delegated to it by Council, suggesting priorities for agenda items, and acting in emergencies in between Council meetings. Decisions made on behalf of Council are then ratified by Council at the next meeting of Council.

Registration Committee

The Registration Committee is mandated to ensure the protection of the public interest by providing strategic direction to the College and to the Registrar with regard to the registration processes of the College.

Quality Assurance Committee

The Quality Assurance Committee is mandated to protect the public interest by creating a quality assurance program that monitors and encourages members to practise competently and ethically.

Inquiries, Complaints and Reports Committee

The Inquiries, Complaints and Reports Committee is mandated to protect the public interest by establishing policies and procedures to direct the actions of the College or its staff with respect to complaints received about members of the College. The committee also appoints panels to review complaints and consider reports against members of the College.

Discipline Committee

The Discipline Committee is mandated to protect the public interest by establishing and maintaining a framework for dealing with matters referred to it for discipline by the Inquiries, Complaints and Reports Committee.

Fitness to Practise Committee

The Fitness to Practise Committee is mandated to protect the public interest by establishing and maintaining a framework for dealing with matters referred to it for incapacity by the Inquiries, Complaints and Reports Committee.

Patient Relations Committee

The Patient Relations Committee is mandated to ensure the protection of the public interest by administering, monitoring and amending the Patient Relations Program. The Patient Relations Program includes measures for preventing or dealing with sexual abuse of patients by members of the College. The Committee also administers the funding for therapy and counselling for patients who were subjected to sexual abuse by members of the College.

Doctor Title Working Group

The mandate of the Doctor Title Working Group is to prepare recommendations to the Council and Executive Committee for the development of the “Dr.” Title Class regulation. The working group shall conduct research, synthesize information, make recommendations and undertake project activities at the request of the Council for development of the “Dr.” Title Class regulation.

MESSAGE FROM: OUR PRESIDENT



I believe as we commemorate the 10 Anniversary of the College, we have risen to the occasion as a “College striving for excellence in governance and in regulating the practice of the TCM profession”. Congratulations to all in making this a reality! The last year (2022-2023) has been revitalizing, filled with passion and revival of the TCM community, inspired and committed to regulation and a sense of renewal!

It has been an extraordinary, productive year! We committed to ongoing efforts to align with government priorities in bringing forward an Emergency Class of Registration and submitted a proposed Provisional Class that reflects the uniqueness of the profession we regulate to ensure safe, quality care to Ontarians.

I am proud of this College’s achievements and thank our Registrar, staff and Council for their resilience and commitment to move forward in implementing the new Strategic Plan. This year, unprecedented initiatives were undertaken in implementing the Performance Measurement Framework, Governance Reforms, Phase 2 of the Doctor Title Project and delivering on the Government directives to remove barriers to registration and offer the Pan Canadian exam in Chinese. These directives did not significantly impact our registration requirements as our College has always exempted the language requirement, providing flexibility and opportunity to international trained applicants seeking to enter the profession in Ontario. In addition, the Quality Assurance Enhancement Program, Accreditation/Approval Project, and the development of Acupuncture Standards are progressing as planned.

Our Strategic planned activities for the next 5 years will increase public confidence in accessing safe, qualified TCM professionals of their preference and increase opportunities for patients to consult TCM practitioners working in collaboration with health care professionals.

It was a privilege to have had the opportunity to mark June 14, 2023, as our official Celebration of the 10th Anniversary of the proclamation of the Traditional Chinese Medicine Act, 2006 on April 1, 2013 and the establishment of “The College of Traditional Chinese Medicine Practitioners and Acupuncturists of Ontario”. The Minister of Health, the Honourable Sylvia Jones extended her Congratulations by video conferencing and MPP Daisy Wai attended acknowledging our achievements!

The 10th Anniversary was a Celebration of the past and no doubt the future success of Regulation of the TCM profession in fulfilling our mandate to protect the public embracing diversity, equity, and inclusion!

Congratulations again! I am confident the College will continue to build upon the many achievements this year with the same enthusiasm, dedication, and commitment in the coming year in the interest of the public!

Joanne Pritchard Sobhani

President, CTCMPAO
Joanne Pritchard Sobhani
R. TCMP, R. Ac

MESSAGE FROM: OUR REGISTRAR & CEO

The 2022-2023 year for the College was one of renewal, as we moved forward from challenges faced in the previous years. I am proud of how quickly the College was able to move forward on long-needed projects that will benefit public safety for TCM patients, and provide better resources to public, members and applicants to the College. My sincere gratitude goes out to the College Council, our dedicated staff, and all stakeholders who have supported us throughout this journey.

Upon the College Council becoming properly constituted in March 2022, the immediate priority for the College was to develop a new strategic plan. With the assistance of third-party consultants, Council and staff worked throughout the year to identify strategic priorities that would guide the College through a time of regulatory modernization. The College sought to develop a strategic plan that would position us to anticipate and adapt to changes while maintaining our commitment to effectively regulating the profession of traditional Chinese medicine in the public interest. After extensive deliberation and consideration, the new, five-year strategic plan was approved by Council in March 2023. This new plan is effective April 1, 2023, and will steer the College's path until 2028.

Another significant achievement this past year was the successful delivery of the Pan-Canadian Examinations in Chinese. In March 2022, The Ministry of Health requested that the College begin offering the Chinese version of the entry-to practice examination to expand access to those looking to enter the profession. In collaboration with our national regulatory partners, the College was able to fully meet this expectation.

In addition to these successes, the College has made substantial progress on strategic projects that had previously experienced delays. For example, the College Doctor Title Project, the Quality Assurance Program Enhancement Project, and the School Program Approval Project have all moved forward significantly in the past year. These projects aim to improve the way the College regulates the profession in the public interest, and I look forward to continuing work on them in the new year.

The College continues to use targeted, measurable communication channels to reach the stakeholders and provide updates and gather information such as, public consultations, webinars, and frequently asked questions. The College continued to collaborate with stakeholders such as its national alliance to academic institutions, students and associations. These dialogues focused on ensuring their understanding in the College's activities and processes and encouraging feedback and participation with the College.

As we move into the 10th anniversary of TCM regulation in Ontario, I have taken some time to reflect. I am grateful for the opportunity to have been with the College all these years, and I am proud of the growth of this organization. While a lot has been accomplished, I am excited and optimistic to see what lies ahead as the College endeavors to take on new projects that will benefit the public interest.



Registrar & CEO
Ann Zeng



COLLEGE HIGHLIGHTS AND STATISTICS

April 1, 2022 — March 31, 2023



REGISTERED TCM PRACTITIONERS AND ACUPUNCTURISTS IN ONTARIO

Member Registration by District							
	District 1	District 2	District 3	District 4	District 5	Other*	Total
General	194	166	1568	525	70	35	2558
Inactive	21	7	88	18	5	35	174
Student	1	0	2	3	0	0	6
Total Members	216	173	1658	546	75	70	2738

District 3 - Central

City of Toronto and Regional Municipality of York.

District 4 - Central West

Counties of Dufferin, Wellington, Haldim and, Brant and Norfolk, the regional municipalities of Halton, Niagara, Peel, and Waterloo, and the City of Hamilton.

District 5 - West

Counties of Essex, Bruce, Grey, Lambton, Elgin, Middlesex, Huron, Perth, Oxford, and the regional municipality of Chatham-Kent.

District 1 - North East

Counties of Kenora, Rainy River, Thunder Bay, Algoma, Cochrane, Manitoulin, Parry Sound, Nipissing, Timiskaming, and Sudbury; the district municipality of Muskoka; and the city of Greater Sudbury; the counties of Frontenac, Hastings, Lanark, Renfrew, Lennox and Addington; the united counties of Leeds and Grenville, Prescott and Russell, Stormont, Dundas, Glengarry; and the cities of Prince Edward and Ottawa.

District 1 North East
216 Members

District 2 - Central East

Counties of Haliburton, Northumberland, Peterborough, and Simcoe, the city of Kawartha Lakes, and the regional municipality of Durham.

District 2 Central East
173 Members

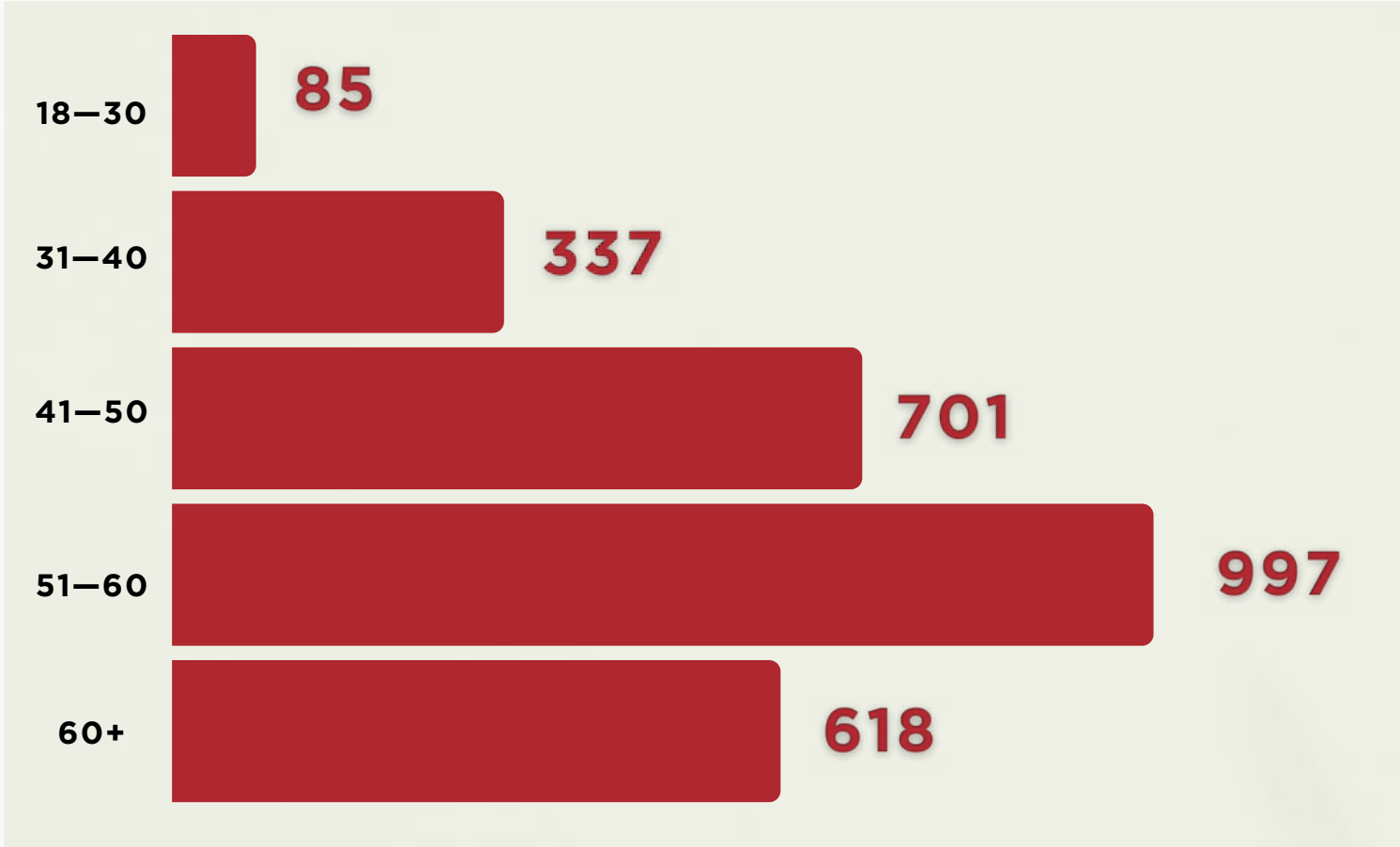
District 3 Central
1658 Members

District 5 West
75 Members

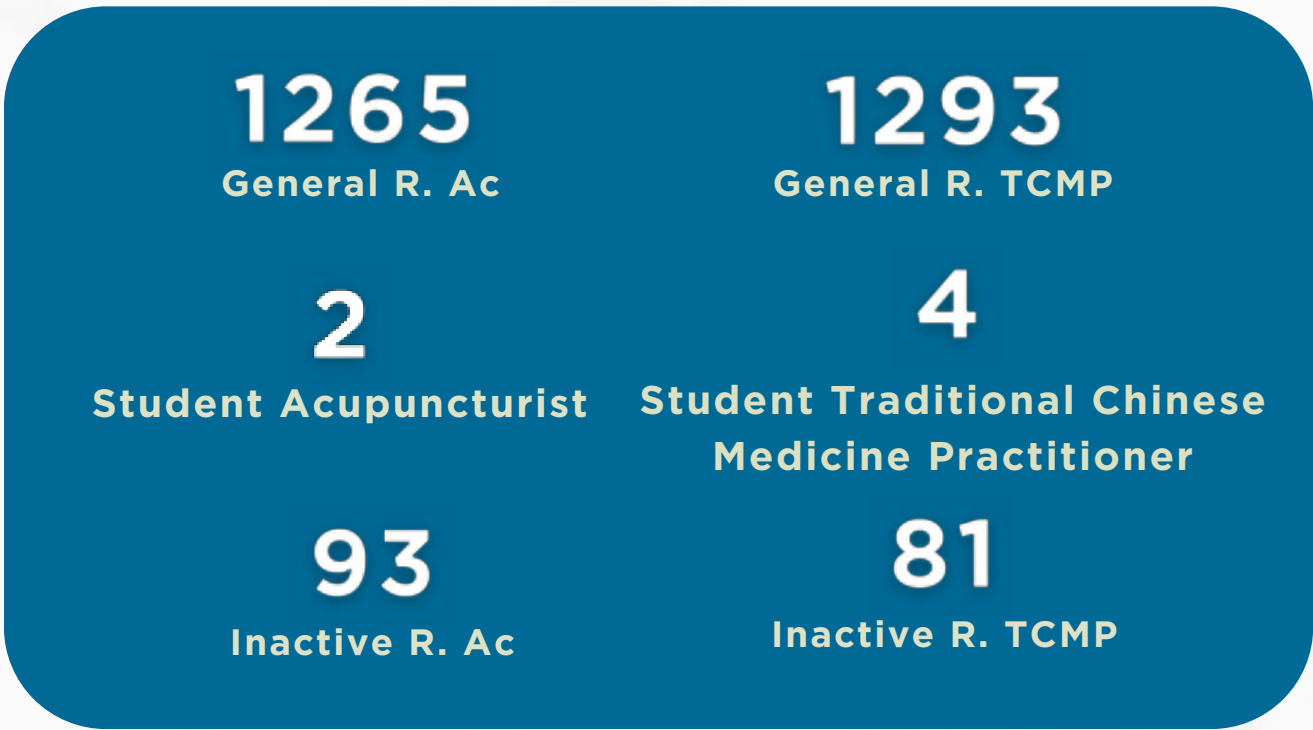
District 4 Central West
546 Members

REGISTERED TCM PRACTITIONERS AND ACUPUNCTURISTS IN ONTARIO

Age of Registered TCM Practitioners and Acupuncturists



Registration Updates



Members by Gender



REGISTERED TCM PRACTITIONERS AND ACUPUNCTURISTS IN ONTARIO

College	Members	% to Total Registrants
Chiropodists	2	0.07%
Chiropractors	84	3.07%
Dental Hygienists	2	0.07%
Kinesiologists	3	0.11%
Massage Therapists	501	18.30%
Medical Laboratory Technologists	2	0.07%
Medical Radiation Technologists	2	0.07%

College	Members	% to Total Registrants
Naturopaths	24	0.88%
Nurses	33	1.21%
Opticians	2	0.07%
Other	70	2.56%
Pharmacists	1	0.04%
Physicians and Surgeons	4	0.15%
Physiotherapists	29	1.06%

Dual Registration in Ontario

REGISTRATION AND EXAMINATIONS

Registration Committee Reviews

Refresher program for members:

5 Reviewed
4 Approved

8 RC Panel Meetings

6 Registration Committee Meetings

Policy and guideline review:

- COVID-19 Education and Supervised Clinical Training Requirements Update
- Interim Changes to the Application Process due to COVID-19
- Language Fluency Policy

REGISTRATION COMMITTEE PANEL DECISIONS

April 1, 2022-March 31, 2023

	Approved	Approved with TCLs	Refused	Total
General Class Application	3	18	1	22
Inactive to General Application	1	8	0	9
Labour Mobility application	1	1	0	2
Application to Remove or Modify TCLs	2	0	0	2
Totals	7	27	1	35

REGISTRATION AND EXAMINATIONS

2022 Pan-Canadian Examinations

April

Exam	Candidates	Passes	Pass Rate
TCM Practitioner	63	42	67%
Acupuncturist	74	53	72%

October

TCM Practitioner	87	66	76%
Acupuncturist	138	109	79%

Jurisprudence Course & Safety Program Test



285 Candidates
282 Passes
99% Pass Rate

QUALITY ASSURANCE

Notice Sent to Registrants

56

Submissions Received

55

No Submissions Received

1

Activity Highlights

- Completion of the Self, Peer and Practice Assessment Tools of Phase II of the Quality Assurance (QA) Program Enhancement Project.
- This process included stakeholder consultation with registrants throughout various points in the process. We very much thank the participants for their feedback and/or participation.
- The Council approved the Telepractice Guideline to help registrants understand their accountabilities when providing care using telecommunication technologies.

Annual Requirements of the QA Program

Every registrant of the College must annually complete a self-assessment and 15 hours of professional development activities. Each year the QA Committee requires a percentage of registrants to submit their Self-Assessment and Professional Development tools for review.

For the year of 2022, approximately 2% or 56 registrants were selected. The results are as follows:

In 2022–2023, the Quality Assurance Committee held 6 meetings

QUALITY ASSURANCE

Annual Requirements of the QA Program

Every member must declare whether they have complied with the annual requirements of the QA Program during registration renewal. Those who declare non-compliance are asked to submit their Self-Assessment Tool and Professional Development Plan for review.

In 2022, some members declared non-compliance of the annual requirements. The results are as follows:

19 Members Declaring Non-Compliance

9 Satisfactory Submissions Received

10 No Submissions Required (registered in 2021, resignation or suspension)

Peer and Practice Assessment Program

Peer and Practice Assessments are conducted on members who are randomly selected, who do not demonstrate compliance with the annual requirements of the QA Program, who have not met a term, condition or limitation on their Certificate of Registration, or are ordered by a Committee.

In 2022–2023, the following assessments were conducted and the results are as follows:

31 Total Selected for Assessments (PPA-2023 selection*)

32 Completed (2022)

15 Did Not Participate (due to change in registration status)

4 Assessments Completed; Further Action Required

The 2019- 2021 peer and practice assessments were postponed due to the COVID-19 pandemic and there were only two random selections for 2022

PATIENT RELATIONS

- The Committee completed training on the responsibilities and accountabilities of the Committee and the Patient Relations Program.

In 2022–2023, the Patient Relations Committee held **3** meetings

- The Committee approved one application for funding for therapy and counselling. A patient is eligible for funding if it is alleged in a complaint or report that they were sexually abused by a member. Two previously approved applications remain active and continue to receive funding.
- The College engages the public through its website, social media accounts, and through participation with the Citizens Advisory Group. The College continues to explore additional ways to increase public engagement.

Activity Highlights

The Committee initiated improvements to resources, communications and processes with respect to its program. These included:

Established standardized presentation content for members/registrants and the patient/public for future use.



Explored Outreach options and reach out to the profession for feedback

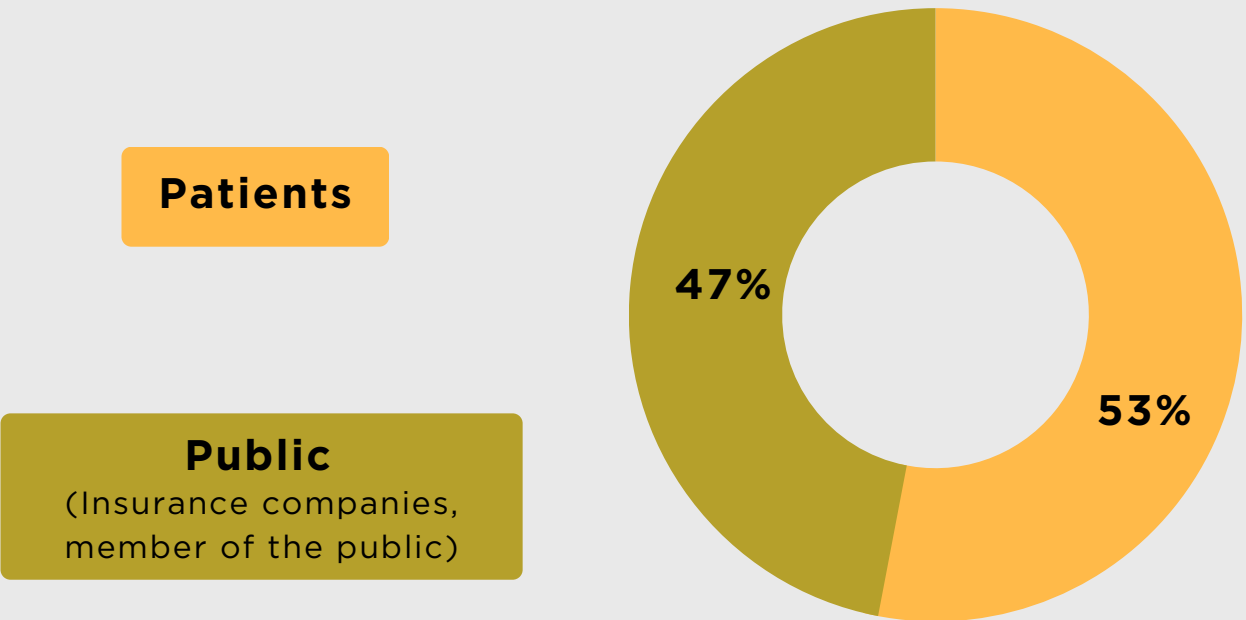


Updated the CTCMPAO website information on the Patient Relations Program with improved content on the prevention of sexual abuse, TCM acupuncture, and funding.

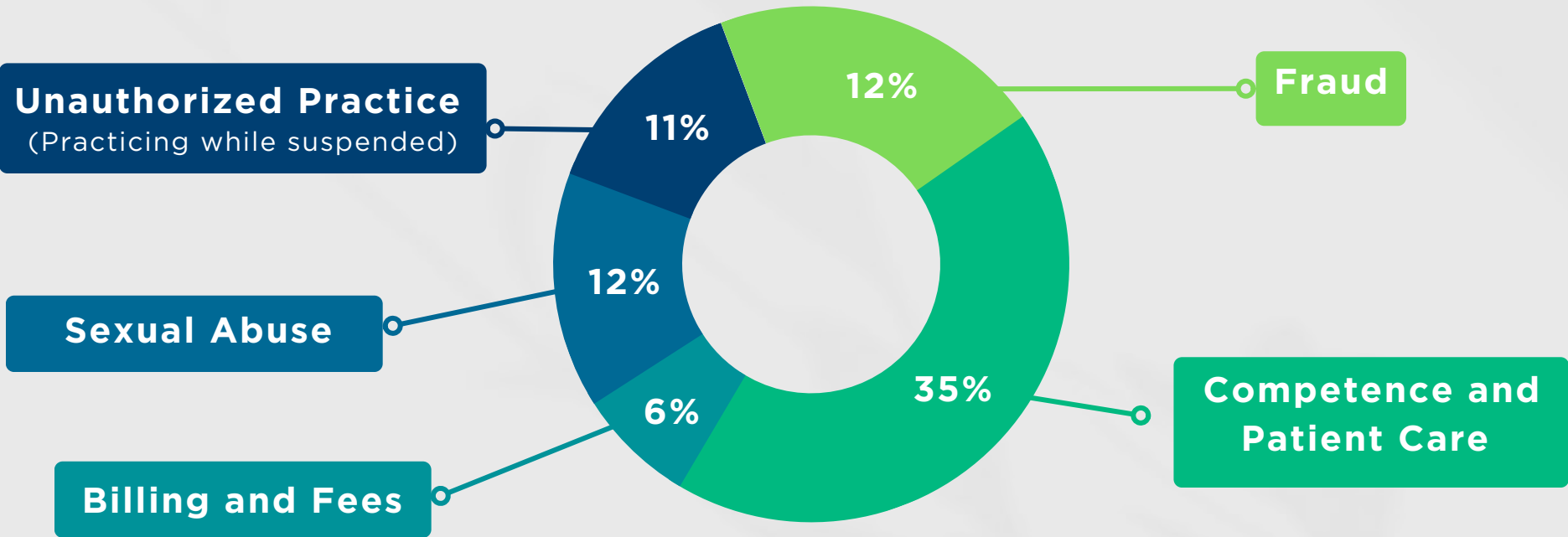


PROFESSIONAL CONDUCT

Source of Complaints



Concerns the College Received by Category



The College takes your concerns seriously. The College takes a proactive approach in addressing specific concerns by releasing frequent educational tips, conducting webinars and/or working with stakeholders to address commonly recurring issues.

Health Professions Appeal and Review Board



COMMUNICATION

April 1, 2022 - March 31, 2023



Page Reach: 2,946 ↑ 16.1%
Page Visits: 1,443 ↑ 157.7%
New Likes: 51 ↑ 45.7%
Followers: 712 ↑ 33%



Twitter Impressions

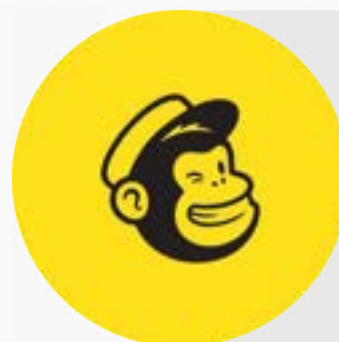
1.8 K
11.6% Followers ↑

Twitter Followers: 303
New Followers: 35

Formerly known as “Twitter”



2K Views
17.1K Impressions
+28 Subscribers



73% **Educational Tips**
Average Open Rate

Sept 15, 2022 - March 31, 2023

Educational Tips Topics

Publishing Date	Topic	Open Rate Percentage
May 30, 2022	Referring Patients with Mental Health Concerns	69.6%
June 24, 2022	Understanding Improper Billing Practices	71.8%
July 7, 2022	Patient Relations Program	77.8%
August 16, 2022	Clean Needle Technique: Expirations & Disposal of Needles	75.7%
August 23, 2022	Expressed vs. Implied Consent	69.7%
September 26, 2022	Telepractice Considerations	68.4%
October 24, 2022	Professional Development Requirements	73.8%
November 16, 2022	Protecting your Registration Information	70%
January 11, 2023	TCM Herbal Prescriptions	76.7%
January 26, 2023	Currency Requirements to Renew Registration	78.6%
Feburary 24, 2023	Annual Renewal	77.3%
March 6, 2023	Maintaining Records in English or French	67.8%
March 28, 2023	Practising While Suspended	73.9%
April 6, 2023	Treating People with Close Personal Relationship	74.7%
September 7, 2023	Titles and Designations in Advertising	69.3%

2018—2021 STRATEGIC PLAN

To fulfill our mandate to regulate the profession of Traditional Chinese Medicine in the public interest, CTCMPAO continues to focus on the four key activities laid out in the three-year strategic plan for 2018 to 2021.



2018—2021 STRATEGIC PLAN

Key Activities and Directions

Public Confidence



- Identify program approval criteria and initiate process to ensure education of competent practitioners.
- Define and communicate what is meant by TCM Acupuncture and competent practice.
- Implement class of members that can use the Dr. title – ensure excellence in competence.

Good Governance



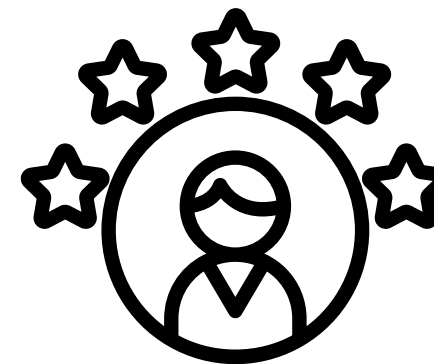
- Keep abreast of and participate in provincial regulatory modernization activities.
- Introduce governance and organizational performance measures and monitoring process.
- Enhance Council/Committee training and evaluation processes.

Stakeholder Communications



- Continue to educate members about College requirements, standards and activities.
- Engage public in determining information needs and respond accordingly.
- Reach out and engage with students, academic institutions, other regulatory colleges and provide with relevant information.

Practitioner Competence



- Develop standards of practice including professional ethics and prevention of sexual abuse.
- Find opportunities for inter-college & inter-profession collaboration at point of care and organizational levels.
- Enhance Quality Assurance Program and continuing education opportunities.



PUBLIC CONFIDENCE

PUBLIC CONFIDENCE

Doctor Title Working Group

After delays caused by the unconstituted status of Council in previous years, the College was able to appoint a new Doctor Title Working Group to begin work on the College's Doctor Title Project. The Working Group began Phase 2 of this important project by approving a request for Proposal for a consultant to help draft Doctor Title competencies and create an assessment process, among other deliverables. The request for proposal was released in September 2022, and by January 2023, a number of proposals had been received.

In March 2023, the Working group met to discuss and review the received proposals. After review, recommendations were made to Council for a final decision.

At the March 22, 2023 Council meeting, Council reviewed the proposals and recommendations from the Working Group, and selected a consultant to begin work on this project. The consultant is set to work throughout the 2023-2024 fiscal year to complete Phase 2 of the Doctor Title Project.

CARB-TCMPA TCM Accreditation Program

One of the key activities identified in the College's Strategic Plan is to find opportunities for inter-college and inter-profession collaboration; and identify program approval criteria and initiate a process to ensure education of competent practitioners. The CARB-TCMPA TCM Program Accreditation Project is in alignment with the College's Strategic Plan because it is a collaborative initiative with other provincial regulators and the project will help the College form a program approval process that will increase public confidence and further public safety.

Throughout the 2022-2023 year The College worked with CARB-TCMPA to develop standards for TCM education. The College is excited to move toward implementation of program approval in Ontario in the new year and be able to provide the College and the public with more confidence in the TCM education system in Ontario.

PUBLIC CONFIDENCE

Regulatory Investigations and Discipline

Discipline Committee

The Discipline Committee is an independent committee within the College that conducts formal hearings to review allegations of professional misconduct or incompetence on the part of a Traditional Chinese Medicine Practitioner and/or Acupuncturist.

The Committee determines appropriate penalties where the allegations are proven, to discipline the Traditional Chinese Medicine Practitioner and/or Acupuncturist in an effort to protect the public from future risk of harm. Matters are referred to the Discipline Committee by the ICRC.

In 2022, the ICRC referred four (4) matters before the Discipline Committee. The College released five (5) discipline decisions in the year.

As part of the College's duties under the Regulated Health Professions Act, 1991 (the "RHPA") matters that end up being prosecuted before the Discipline Committee are often complex, time consuming and expensive. Cost awards issued from discipline are often intended to only indemnify the successful party for resources expended from enforcing the legislation.

\$77,818.45 in cost recovery awards were issued to the College through discipline proceedings.[1]

[1] This figure is not indicative that the College has collected all funds, however, it is indicative of the amounts ordered by the Discipline Committee in the year.

[2] As per the CPMF, these are calculated per calendar year.

Inquiries, Complaints and Reports Committee

The College's mandate is to regulate the profession in the public interest. Anyone with concerns about a Registered Traditional Chinese Medicine Practitioner and/or Registered Acupuncturist can submit information and/or file a formal complaint to the College.

In this past year, the ICRC transitioned to conduct all panel meetings, committee meetings in a virtual environment. The ICRC Implemented the use of new technology in facilitating meetings to ensure that the College's regulatory work continued effectively and efficiently.

In 2022, the College received 17 complaints which is a slight reduction in formal complaints from 2021. (10.53% decrease)

Compliance

At the conclusion of some ICRC matters, ICRC from time to time may order a member to complete a Specified Continuing Education or Remediation Program. (SCERP)

The College began an internal process to modernize and standardize the College's Compliance Monitoring activities.

Compliance activities previously conducted in person, were transitioned (where possible) to a virtual platform in light of the pandemic.

PUBLIC CONFIDENCE

COMPLIANCE BY THE NUMBERS

5

Members were ordered to complete the Record Keeping Course

8

Members were ordered to complete a Registrar approved ethics course

6

Members were ordered to complete a Reflection Essay

2

Members were ordered to complete a Compliance Audit

2

Members were ordered to complete the College's Jurisprudence Course

COMPLIANCE NEAR YOU

2



Members completed their compliance requirements [2]

COMPLIANCE WITH OUTSTANDING COSTS

2



Members complied with outstanding costs

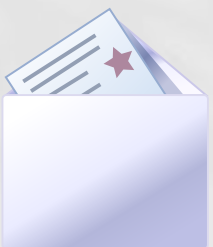
UNAUTHORIZED PRACTICE & EDUCATION LETTERS

10



Cease & Desist Letters sent

4



Education Letters sent

[2] These requirements range from completion of certain educational courses, submitting to an assessment of their practice and/or other appropriate measures to enhance a member's understanding of their obligations to the public and to the profession.

GOOD GOVERNANCE



GOOD GOVERNANCE

Working with Health System Partners

In 2022-2023 the College continued its participation in the Anti-BIPOC Racism Working Group with our regulatory partners in Health Profession Regulators of Ontario (HPRO). This working group aims to improve college's best practices. Through this project, health regulators have been able to develop tools custom made for the health regulatory field to help Colleges assess their EDI practices, and identify areas for improvement. The College is looking forward to making use of these tools going forward to help create a more equitable health care system for Ontarians. The College has also continued its productive relationship with the Office of The Fairness Commissioner (OFC). In particular, the College received valuable feedback from the OFC in drafting amendments to the College's Registration Regulation.

In addition, the College continued its previous collaboration projects, such as the Citizen Advisory Group.

CPMF Project

On March 31, 2023, the College submitted its 2022 College Performance Measurement Framework (CPMF) report to the Ministry of Health. The CPMF seeks to answer the question "how well are Colleges executing their mandate which is to act in the public interest?". The framework includes 7 domains, and within those, asks if the College is meeting a number of requirements. The first, and largest of these domains is Governance.

In this report, the College has made a commitment to develop and implement a competency-based assessment process for determining eligibility for Council elections. The College has committed to make progress on this in the 2023-2024 fiscal year.

Council/Committee Training

The College provided extensive Council and Committee training necessary for Council and Committee members to fulfill their duties and responsibilities in the interest of the public. It is important that Council and Committee members possess the necessary knowledge to effectively participate in decision making at Council and Committee meetings. Various guest speakers were invited to provide information on topics such as the prevention of sexual abuse, governance, decision writing, EDI, and an intro to TCM.

GOOD GOVERNANCE

Strategic Plan: 2023 - 2028

Upon Council regaining proper constitution of members in 2022, the creation of a new strategic plan became an immediate priority. The previous strategic plan had expired in 2021, and the College was without proper direction for its strategic projects. Council approved a consultant to assist in the development of a strategic plan, who worked with staff and Council, and sought input from stakeholders like the Ministry of Health, TCM patients, and members of the College.

The new strategic plan was approved by Council at the March 22, 2023 Council meeting, and was in effect for the new fiscal year starting April 1, 2023. After this date, the College will be guided by the new strategic priorities of effective right touch regulation, continuous quality improvement, informed and interactive stakeholders, and modernized governance.



With the priority of modernized governance, in addition to the Council competencies required by the CPMF, the College will look to find improvements in our governance practices to ensure the College is meeting expectations of the public.

A female pharmacist with short dark hair and glasses, wearing a white lab coat over a colorful patterned top, is standing in a pharmacy. She is holding a pink clipboard and a pink pen, writing on the clipboard. In the background, there are shelves stocked with various medications and supplies. The text "PRACTITIONER COMPETENCE" is overlaid on the right side of the image.

PRACTITIONER COMPETENCE

PRACTITIONER COMPETENCE

College Communications to Improve Practitioner Competence

The College has continued to identify educational opportunities to strengthen practitioner competence and help ensure patients receive a high quality of care. In the 2022-2023 fiscal year, the College continued to publish its series of Educational Tips emails to members.

These emails help educate members on professional responsibilities, safe practice, and any changes in the regulatory environment that members need to be aware of. It is also a way for the College to address frequently asked practice related questions from members, or emerging trends in the regulation of TCM.

The emails are available in both English and Chinese to make this necessary information more accessible to members who may have English as a second language.

The College also continues to publish its quarterly “Qi News” e-newsletters to keep members and stakeholders informed on the College’s activities, department updates and announcements.

Webinars

To provide members with a more in-depth educational experience on College requirements, the College continued to hold webinars on important topics.

In 2022-2023, the College held webinars on:

- Maintaining Professional Boundaries - **August 10, 2022**
- Telepractice - **March 10, 2023**

PRACTITIONER COMPETENCE

Regulatory Amendments

In the 2022-2023 fiscal year, the Registration Committee began work on regulatory amendments to create two new classes of registration – the Emergency Class and Provisional Class. The Emergency Class has been mandated by the Provincial Government for all health Colleges, while the Provisional Class has been initiated by the College to provide expanded registration options.

With a focus on the public interest, the Committee considered the criteria for an Emergency to be invoked, the exemptible and non-exemptible requirements for applicants to each class, and appropriate conditions under which registrants in the new classes can practise. The Committee’s recommendations were then brought to the College’s Council for further consideration.

Quality Assurance Program Enhancement Project

In 2022-2023, the Quality Assurance Committee began work on Phase 2 of the QA Program Enhancement Project. The College sought the help of a consultant to develop new self-assessment and peer and practice assessment tools to help get more meaningful engagement in these assessments. This work will continue through 2023-2024, with the aim to provide members with helpful resources.

Pan-Canadian Examination in Chinese

Pursuant to a request from the Ministry of Health, the College introduced a Chinese-language option for the entry-to-practice examinations. In October 2022, the Acupuncturists exam was offered for the first time in both Traditional and Simplified Chinese, in addition to English, with plans to offer a Chinese version of the Practitioners the following year. Having the option to write the exams in Chinese helps to reduce barriers to the profession, making it more accessible to a wider segment of the community.

To promote the availability of the new offerings, the College advertised the expanded language options widely through a variety of Chinese-language media outlets, including social media channels.

A close-up photograph of two hands clasped together in a supportive grip. The hands are light-skinned and have short, clean nails. The background is softly blurred, showing hints of blue and white fabric. The text 'STAKEHOLDER COMMUNICATIONS' is overlaid in white, sans-serif capital letters on the right side of the image.

STAKEHOLDER COMMUNICATIONS

STAKEHOLDER COMMUNICATIONS

Stakeholder Consultations

Throughout 2022-2023, the College made it a priority to engage its primary stakeholders and system partners in consultation efforts. This can be demonstrated in the projects mentioned in this report, such as the College's strategic plan, the QA Program Enhancement Project, and Regulatory Amendments, which all included a fulsome effort to collect feedback from stakeholders. These consultation activities have proved invaluable to the College and have given important perspectives and information. The College will continue to engage its stakeholders for consultation on important projects going forward.

Meetings with TCM Associations

The College regularly reaches out to its stakeholders to hold meetings and maintain an open communication channel. In the wake of Bill 88 in February 2022, the College Council wished to take particular care to meet with representatives of the profession to hear and address their concerns. The College met with Association representatives on June 27, 2022 for fulsome discussion on important matters facing the Regulation of TCM.

Meetings with Ontario Educators and Students

The College recognizes the importance of communications with educators and students to develop meaningful and responsive relationships. These dialogues focused on ensuring their understanding of the College's activities and processes and encouraging feedback and questions.

- On August 23, 2022 the College held its annual meeting with Ontario TCM schools. Staff provided an update on College activities related to registration, accreditation project; Online Learning Policies and Chinese language entry to practice examination. Dan Garcia, Executive Director, the Canadian Alliance of Regulatory Bodies of Traditional Chinese Medicine Practitioners and Acupuncturists (CARB-TCMPA), provided an update on the Pan-Canadian Examinations.
- The meeting included an FAQ session to provide an opportunity for schools to ask questions. The meeting was attended by 19 representatives from 13 schools.
- Six Ontario schools invited College staff to present to their graduating students in June 2022 December 2022 and January 2023. There were 106 attendees who joined the virtual and in-person presentations. The sessions included an overview of the CTCMPAO registration, examination process and Language Fluency Policy.

What is a Public Member?

Public members are appointed to Council by the Ontario Government. Council must have a minimum of five and no more than eight publicly appointed members. Public members, as with all Council members, uphold the College's mandate to serve and protect the public.

What is a Professional Member?

Professional members are elected to Council by members in the five districts, up to a maximum of nine professional members. Professional members bring a unique perspective through their knowledge of the profession and serve as a Council member to protect the public.



**2022—2023
COUNCIL
MEMBERS**

2022-2023 COUNCIL MEMBERS

Professional Members



Hai Su
(Until December 2022)



Jin Qi (Jackie) Zeng



Joanne Pritchard Sobhani
(President)



Justin Lee



Matthew Colavecchia



Meiying Chen
(From December 2022)



Ming Cha
(Until December 2022)



Ryan Longenecker
(Until October 2022)



Terry Hui
(From December 2022)



Xianmin Yu
(Vice-President)

Public Members



Deborah Sinnatamby



Iftikhar Choudry



Judy Cohen



Kevin Ho
(From February 2023)



Kimberley Bishop



Mark Handelman



Martin Forget
(Until August 2022)



Maureen J. Morton
(Until November 2022)

COMMITTEE COMPOSITION

EXECUTIVE COMMITTEE

Joanne Pritchard-Sobhani	Chair/ Professional Member
Ming Cha	Professional Member (Until December 2022)
Xianmin Yu	Professional Member
Jin Qi (Jackie) Zeng	Professional Member (From December 2022)
Deborah Sinnatamby	Public Member
Iftikhar Choudry	Public Member (From December 2022)
Judy Cohen	Public Member (Until December 2022)

REGISTRATION COMMITTEE

Iftikhar Choudry	Chair (from January 2023)
Ming Cha	Chair (until January 2023)
Joanne Pritchard-Sobhani	Professional Member
Xianmin Yu	Professional Member
Feng Li Huang	Professional Member (Until May 2022)
Justin Lee	Professional Member
Terry Hui	Professional Member
Kimberly Bishop	Public Member
Deborah Sinnatamby	Public Member (Until May 2022)
Maureen Morton	Public Member (Until November 2022)

NON-COUNCIL PROFESSIONAL COMMITTEE MEMBER

Ming Cha	From December 2022
Brendan Cheung	From December 2022
Melody Hon	From December 2022
Akari Yokokawa	From December 2022

INQUIRIES, COMPLAINTS AND REPORTS COMMITTEE

Xianmin Yu	Professional Member(Chair from May 2022)
Maureen Morton	Public Member (Until November 2022)
Richard Dong	Professional Member (Until May 2022)
Lihui Guo	Professional Member (Until May 2022)
Meiying Chen	Professional Member
Matthew Colavecchia	Professional Member
Jin Qi (Jackie) Zeng	Professional Member
Ryan Longenecker	Professional Member (Until October 2022)
Hai Su	Professional Member
Meiying Chen	Professional Member
Kim Bishop	Public Member
Iftikhar Choudry	Public Member
Judy Cohen	Public Member
Deborah Sinnatamby	Public Member

COMMITTEE COMPOSITION

NON-COUNCIL PROFESSIONAL COMMITTEE MEMBER

Melody Hon	Hui Liu
Fanny Ip ¹	Christine Lang

DR. TITLE WORKING GROUP

Non-Statutory Committees

Joanne Pritchard-Sobhani	Professional Member (Chair)
Feng Li Huang	Professional Member
Xianmin Yu	Professional Member
Terry Hui	Professional Member (From December 2022)
Deborah Sinnatamby	Public Member
Iftikhar Choudry	Public Member
Judy Cohen	Public Member
Kimberly Bishop	Public Member (From December 2022)

NON-COUNCIL PROFESSIONAL COMMITTEE MEMBER

Ming C. Cha

(1) All Non-Council Professional Members were appointed from December 2022 except Fanny Ip

COMMITTEE COMPOSITION

FITNESS TO PRACTISE COMMITTEE

All Council Members

NON-COUNCIL PROFESSIONAL COMMITTEE MEMBER

Bo Feng (Kathy)

QUALITY ASSURANCE COMMITTEE

Jin Qi (Jackie) Zeng

Professional Member (Chair from January 2023)

Matthew Colavecchia

Professional Member

Lihui Guo

Professional Member (Until May 2022)

Terry Hui

Professional Member

Justin Lee

Professional Member

Hai Su

Professional Member (Until December 2022)

Iftikhar Choudry

Public Member (Chair until December 2022)

Kimberley Bishop

Public Member

Judy Cohen

Public Member

NON-COUNCIL PROFESSIONAL COMMITTEE MEMBER

Evelyn Cho

Julia Chuang

Ming Cha

COMMITTEE COMPOSITION

PATIENT RELATIONS COMMITTEE

Meiying Chen	(Chair from January 2023)
Ryan Longenecker	Professional Member (Until October 2022)
Terry Hui	Professional Member
Joanne Pritchard-Sobhani	Professional Member
Deborah Sinnatamby	Public Member (Chair until December 2022)
Kevin Ho	Public Member (From March 2023)
Iftikhar Choudry	Public Member
Judy Cohen	Public Member (Until December 2022)
Kimberley Bishop	Public Member (Until December 2022)

NON-COUNCIL PROFESSIONAL COMMITTEE MEMBER

Akari Yokokawa	Christine Lang
Nisha Thadani	

DISCIPLINE COMMITTEE

Matthew Colavecchia	Professional Member (Chair from January 2023)
Joanne Pritchard-Sobhani	Professional Member
Meiying Chen	Professional Member
Jin Qi (Jackie) Zeng	Professional Member (Chair until December 2022)
Richard Dong	Professional Member (Until May 2022)
Lihui Guo	Professional Member (Until May 2022)
Terry Hui	Professional Member
Justin Lee	Professional Member
Xianmin Yu	Professional Member
Ryan Longenecker	Professional Member (Until October 2022)
Kim Bishop	Public Member
Iftikhar Choudry	Public Member
Judy Cohen	Public Member
Deborah Sinnatamby	Public Member
Mark Handelman	Public Member
Maureen Morton	Public Member (Until November 2022)

NON-COUNCIL PROFESSIONAL COMMITTEE MEMBER

Evelyn Cho	Hui Liu
Bo Feng (Kathy)	Akari Yokokawa

COMMONLY USED ACRONYMS

Anti-BIPOC Racism: Anti Black, Indigenous, and People of Color Racism

ARAC: Accreditation Requirements Advisory Committee

CARB-TCMPA: Canadian Alliance of Regulatory Bodies of Traditional Chinese Medicine

CEO: Chief Executive Officer

COVID-19: Coronavirus Disease 2019

CPMF: College Performance Measurement Framework

CTCMPAO: College of Traditional Chinese Medicine Practitioners and Acupuncturists of Ontario

EDI: Equity, Diversity and Inclusion

HPRO: Health Profession Regulators of Ontario

ICRC: Inquiries, Complaints and Reports Committee

PPA: Peer and Practice Assessment

QA: Quality Assurance

RHPA: Regulated Health Professions Act, 1991

RRQA: Responsive and Reflexive Quality Assurance Framework

SCERP: Specified Continuing Educational or Remediation Program

TCL: Terms, Conditions and Limitations

TCM Act: Traditional Chinese Medicine Act, 2006

TCM: Traditional Chinese Medicine

ToR: Terms of Reference



FINANCIAL STATEMENTS



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